

Piła, 21st of August 2023

Quality Policy

MAG sp. z o. o. is committed to creating services of outstanding quality within designing, production, sales and assembly of Christmas decorations, metal, plastic, ceramic and wooden products, powder painting and to the development of its business and providing its customers with increased satisfaction.

'The policy of the Company is to provide our customers with top quality services, which ensures a stable and high position of the company on the market'.

THE QUALITY POLICY OF THE COMPANY IS IMPLEMENTED BY:

- / ensuring the highest satisfaction level among customers by providing top quality, environmentally friendly products and services;
- / providing a highest level of operational excellence; as an organization focused on improvement, we continually improve our processes;
- / guaranteeing, together with our suppliers, that our products are safe, in line with European regulations and environmental requirements;
- / safety of our products based on Directive 2001/95/EC;
- / developing, supporting and motivating employees to enable each and every of them to follow the Quality Policy in their daily work;
- / raising qualifications of our personnel;
- / continuous and effective improvement opens ways to a competitive advantage on the market.

Striving for the continuous improvement of quality in rendered services through the diligent compliance with the above-mentioned commitments is a duty of every employee of the Company.

The CEO plays an active role in fulfilling the set objectives, being fully aware of the obligation to ensure adequate resources with funds available.

Our Quality Policy is a declaration of the CEO to increase efforts, in all areas of activity, aimed at improving the organizational processes and quality of offered services.

Every employee is responsible for developing the Quality Management System in line with the PN-EN ISO 9001:2015 standard and is aware of and respects the principles of this Policy.

Board of the company